

# Terms and Conditions

Ebike Xperience is a product of Prestige Events South Ltd.

These terms and conditions ("Terms") govern your use of the Ebike Xperience website and the booking of our off-road electric motorbike experiences. By using our website and making a booking, you agree to be bound by these Terms.

## 1. Rental Services

Ebike Xperience offers off-road electric motorbike rentals to the general public.

We provide all necessary clothing and protective gear.

We maintain appropriate insurance coverage for your safety.

If participants cause damage to the bikes due to improper use then the customer is liable for the costs of repair.

## 2. GDPR Compliance

Ebike Xperience complies with the General Data Protection Regulation (GDPR). Your personal information will be handled in accordance with our Privacy Policy.

## 3. Booking and Cancellation

Bookings must be made in advance through our website or via other approved methods.

If customers have booked on via our website on our set experiences either novice, intermediate or advanced it is the customers' responsibility to choose the right course for the individual (full description is given on the website) no refunds will be given if a customer has entered the wrong level.

Cancellations made at least 7 days before the scheduled event will receive a full refund and or reschedule at a convenient date for both parties.

No refunds will be issued for cancellations made within 7 days of the event, regardless of the reason.

In the event that Ebike Xperience cancels an event for any reason, only the booking fee will be refunded.

If the participants arrive more than 10 minutes late for their experience then they will not be able to participate in the experience and no refund will be issued.

Ebike Xperience reserves the right to cancel the experience at any point.

#### **4. Release of Liability**

By booking and participating in our activities, you assume all risks associated with off-road motorbiking. You agree to release, discharge, and hold harmless Ebike Xperience, its owners, employees, and agents from any claims or liabilities resulting from your participation.

#### **5. Governing Law**

These Terms are governed by and construed in accordance with the laws of [Your Jurisdiction].

#### **6. Changes to Terms**

Ebike Xperience may update these Terms at any time. It is your responsibility to review them periodically.

By booking an experience with Ebike Xperience ,you acknowledge that you have read, understood, and agreed to these Terms and Conditions.

If you have any questions or concerns about these Terms, please contact us before making a booking.